

AT THE HOTEL

1 WARM UP

Task 1: Look at the hotels below. Which one is your favourite? Explain.



1. _____



2. _____



3. _____



4. _____



5. _____



6. _____

- Say what you like about each hotel pictured.
- Which country do you think the hotels are in?
- Do you like staying at hotels? Why / Why not?



2 VOCABULARY

Match the pictures to the words in the box.

double room
single room

elevator
receptionist

pool
I.D

room key
front desk

mini bar
maid

room service
breakfast



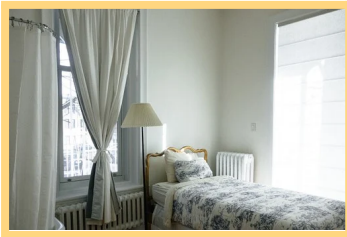
1. **Double room**



2. **receptionists**



3. **breakfast**



4. **Single room**



5. **Hotel key**



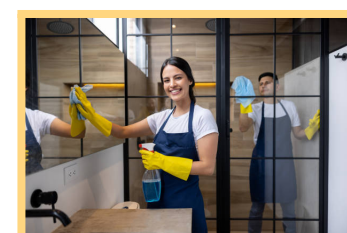
6. **Front desk**



7. **Pool**



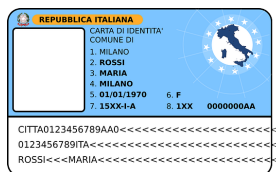
8. **Elevator**



9. **Maid**



10. **Mini bar**



11. **ID**



12. **Room service**

3 DIALOGUES

Dialogue 1: Complete the dialogue, then act out the roleplay activity with a classmate.

Receptionist: Hello! The Sun Hotel, Angie speaking.

Guest: Hi! **Can I make a reservation, please?**

Receptionist: Of course. **When would you like to come?**

Guest: On Friday. I need a double room please.

Receptionist: Okay, great. One double room. **For how many nights?**

Guest: For two nights please. We will check out on Sunday.

Receptionist: Perfect. **Can I have your name, please?**

Guest: Yes, it's Gizelle Blackburn.

Receptionist: Thank you. Can I get your cell phone number?

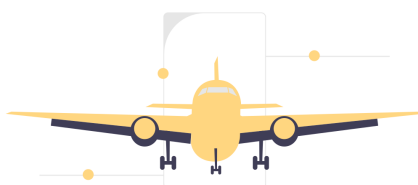
Guest: 082 904 6825.

Receptionist: Thank you! See you on Friday!

Act the three role play options in the table below.

Instructions: Act each one out with a partner. Take turns being the guest and receptionist. Use the dialogue above as a guide.

	Type of Room	Duration	Check in
1.	Double Room	3 Nights	This Friday
2.	Single Room	2 Nights	This Wednesday
3.	2 x Single Rooms	5 Nights	Next Month



Dialogue 2: Checking in. Complete the dialogue using the phrases from the box.

Do you have an elevator?

Do you have a reservation?

Do you have any I.D with you?

Breakfast is from 7:00 to 10:00.

Receptionist: Hi! How are you?

Guest: Hi there. I'm great, thanks!

Receptionist: **Do you have a reservation?**

Guest: Yes, it's under Gizelle Blackburn.

Receptionist: Great. Are you staying until Sunday?

Guest: Yes, that's right!

Receptionist: **Do you have any I.D with you?**

Guest: Yes, here is my passport.

Receptionist: Thank you. You are now checked in. Here is your room key. It's room 405 which is on the fourth floor.

Guest: Great. **Do you have an elevator?**

Receptionist: Yes, we do. It's just around the corner.

Guest: Ok, yes I can see it. And, what time is breakfast?

Receptionist: **Breakfast is from 7:00 to 10:00**, and is served on the 1st floor.

Guest: Perfect. Thank you for your help.

Receptionist: You're welcome. Enjoy your stay!

Roleplay: Below are three role play options. Act each one out with a partner. Take turns being the guest and receptionist. Use the dialogue above as a guide.

	Stay until	ID	Ask
1.	Sunday	Passport	What time is breakfast?
2.	Friday	ID card	Where is the gym?
3.	Saturday	Driving licence	What time is the check out?

4 HOTEL FACILITIES

Look at the website for *The Sun Hotel* and match the pictures to the facilities in the box.

WiFi bar pool laundry elevator restaurant

The Sun Hotel, Buenos Aires (Argentina)

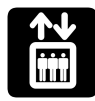
Come stay with us in the heart of Palermo! All rooms include these facilities:



1.



2.



3.



4.



5.



6.

See you soon!

What do you need when...

- You want to eat at the hotel. **Restaurant.**
- You have dirty clothes. **Laundry.**
- You need to use the internet. **Wifi.**
- You want to swim. **Pool.**
- You want to have a glass of wine. **Bar**



Questions:

- Which of these facilities are important to you? Why?
- Which of these facilities are not important to you? Why?
- What other facilities do you think all hotels need to have?
- Do you think hostels and Air BnBs should provide the same facilities?
- What facilities do you think hotels will provide in the future?



5 PREPOSITIONS OF PLACE

Read the theory about the prepositions and then complete the tasks.

	Hotel Rooms	Floors and Levels	Specific Places
Preposition	in	on	at
Example	You're staying in room 506.	Our room is on the 4th floor.	I'll meet you at the hotel restaurant.

Task 1: Complete the short dialogue and answer the questions.

- John:** Hey Anna! Which room are you staying in?
- Anna:** Hi! I'm **in** room 304.
- John:** Great! I'm **in** room 205. It's **on** the second floor.
- Anna:** I'm **on** floor three! Do you know where the elevator is?
- John:** Yeah - it's **at** the end of the hallway.
- Anna:** Thanks! See you **at** the hotel restaurant tonight!

Task 2: Answer the questions using full sentences:

1. On which floor is Anna staying?
2. In which room is John staying?
3. Where is the elevator?
4. Where are they meeting tonight?





Task 3: Complete the sentences using the correct preposition.

1. They are staying **on** the 15th floor.
2. We are staying **in** room 306 - it is **on** the 3rd floor!
3. The hotel restaurant is **on** the first floor.
4. He will wait for you **at** the front desk.
5. The swimming pool is **on** the top floor.
6. She's not staying **in** room 101 - she's staying **on** the 7th floor.
7. My luggage is **in** my room.
8. I am **on** the ground floor. Where are you?
9. Joanne is waiting for you **at** the bar.
10. Our room is **on** the 14th floor.

Task 4: Can you correct the mistakes in the sentences below?

1. You are on room 407, it's **on** the 4th floor.
2. I don't want to stay **in** room 13.
3. He's waiting for you **at** the front desk.
4. We are having dinner tonight **at** the hotel restaurant.
5. He is staying **on** the ground floor.
6. I am **at** the bar. Where are you?
7. The hotel gym is **on** the 1st floor.
8. Hannah is waiting **at** the front desk.
9. The receptionist is waiting for you **at** the front desk.
10. My room is **on** the 14th floor.

6 READING AND COMPREHENSION

Task 1: Complete the text with the correct preposition “in, on, at”.

Sandra

Hi! I'm Sandra - I love travelling! When I travel, I stay **at** hotels. I like staying at hotels because I have my own room and bathroom. I prefer hotels with swimming pools because I like relaxing by the pool. I always stay **on** the bottom floor because I am afraid of heights! I also never stay **in** room 13 because it is unlucky!

Darwell

Hello, my name is Darwell. I travel a lot for work. I always stay at a hotel. I like hotels because they are safe - you can lock your room with your room key! I like staying **on** the top floor of the hotel so that I can see the view of the city. I usually stay **in** a single room because I travel alone. I only stay **in** hotels that have Wifi because I need it for work!

Jackson

Hi, I'm Jackson! I don't like staying **at** hotels because I like meeting new people. So, I usually stay at hostels. Hostels are great because you stay **in** a room with other travellers! Everyone has a single bed and you share a bathroom. I like meeting people **in** the hostel bar.

Louise

I'm Louise! Nice to meet you! I like staying at Hotels and Hostels. At hotels, I usually stay **in** a double room because I like the big bed! But in hostels, I like to stay **in** a room with other travellers to make friends. I like staying at hotels that have a laundry service because then I can wash my own clothes.

Task 2: Decide if the following statements are true or false:

1. Sandra likes staying at hostels. **F**
2. Sandra always stays on the bottom floor. **T**
3. Darwell doesn't like staying on the top floor. **F**
4. Darwell needs wifi for work at the hotel **T**
5. Jackson prefers staying at hostels to meet people. **T**
6. Jackson likes meeting people at the hotel front desk. **F**
7. Louise usually stays in a double room. **T**
8. Louise likes hotels with a laundry service so she can wash her own clothes. **T**

7 LISTENING

Watch the [video](#) and decide if the statements are true or false.

1. The guest has a reservation for tomorrow night. **f**
2. The guest's name is Tony McKay. **T**
3. Tony reserved a single room for 4 nights. **T**
4. The receptionist gives Tony his credit card. **F**
5. The deluxe room is an extra \$20 a night. **T**
6. The deluxe room includes breakfast, and you can use the gym. **T**
7. Tony is in room 2414. **F**
8. Breakfast is served from 6:00-9:00 a.m. **T**

8 DISCUSSION

Task 1: Discuss the following questions as a class.

1. When did you last stay in a hotel? Describe your experience.
2. Describe your dream hotel.
3. Do you like staying on the top floor?
4. How much does it cost to stay in a 5-star hotel in your country?
5. Do you like camping holidays?
6. Do you think working in a hotel is a difficult job?

Task 2: Would you rather...? Explain.

stay in a hotel	or	stay in a hostel
go on holiday with family	or	go on holiday with friends
stay in a hotel with no wifi	or	stay in a hotel with no TV
stay in a hotel with no gym	or	stay in a hotel with no breakfast
have a balcony	or	have a mini-bar

HOMework

1 GRAMMAR: PREPOSITIONS

Task 1: Complete the paragraph with the correct prepositions: “at, in, on”.

My name is Michelle! I am in Greece. It is beautiful here. I stayed **at** a hostel last night. It was great. I met a lot of people. We all stayed **in** the same room and we had dinner **at** the hostel restaurant together. Tonight, I am staying **at** a hotel because I want my own room. I am staying **on** the 8th floor so I have a great view. I will meet my friends **at** a bar in the city! I am excited!

Task 2: Correct the preposition mistakes in the sentences below.

1. They are ~~at~~ room 405, it's ~~in~~ the 4th floor. **in, on**
2. We will wait for you ~~in~~ the hotel stairs. **at**
3. He never stays ~~on~~ room 13 because it is bad luck. **in**
4. Can you wait for us ~~at~~ room 405? **in**
5. Can I please stay ~~at~~ the top floor? **on**
6. Is the hotel restaurant ~~in~~ the ground floor? **on**
7. I am staying ~~at~~ the 12th floor. **on**
8. Hannah is waiting for you ~~on~~ the hotel bar. **at**



2 WRITING TASK

Write answers for the following questions.

1. Do you prefer to stay at hotels or hostels? Explain.

2. Do you mind staying on the 13th floor?

3. Do you like staying on the top floor of a hotel?

4. What facilities do you need at a hotel? Why?

5. Describe the best hotel you have ever stayed at.



3 DIALOGUE

Write a complete dialogue between the guest and the receptionist with the information given in the box. Use the space below to complete your dialogue.

Hotel: The Dolphin Inn.

Guest: Wants a double room for 5 nights, starting from this Friday. They need wifi and a restaurant at the hotel.

Receptionist:

Guest:

Receptionist:

Guest:

Receptionist:

Guest:

Receptionist:

Guest:

Receptionist:

Guest:

Receptionist: